

PARKWAYS FOUNDATION PRESENTS



## Access/Special Needs

We want to make sure that all music lovers have access to the Lollapalooza experience!

## Getting there

All bus Chicago Transit Authority bus lines and most rail stations are accessible. Click [here](#) to find out more about accessible transportation in and around the city.

Click [here](#) to use CTA's handy trip planner.

## Parking

There is no parking on festival grounds. Designated handicapped parking is available in every nearby parking lot. Accessible parking license plates, placards, and hangtags are issued through each state's department of motor vehicles. People with mobility disabilities should talk with their doctor to obtain the requisite documentation. The closest parking garages are:

- **Millennium Park Garage** that can be accessed on Columbus between Randolph and Monroe from either north or south,
- **Monroe Street Underground** at Monroe & Columbus, and
- **Grant Park Underground** parking garage, entrances located at Michigan at Madison and Michigan at Randolph.

## Upon Arrival

Our Access Information Center will be located just inside the festival grounds, near Buckingham Fountain, North of the Festival Merchandise tent. Please feel free to visit the center to ask any questions specific to the Access Program. The following will be available at the Access Booth:

- A list of ASL interpreted performances for the day. (The list will also be posted to this website on July 12<sup>th</sup>.)
- A Braille book and a large print book containing all programming information. These books are available for reference.
- A map of the grounds which identifies areas of special interest, specifically:
  - A special area near each stage, reserved for people who are in wheelchairs and one companion\*.
  - Location of accessible portable toilets.
  - Emergency exits for those in wheelchairs.

\*Patrons should be aware that due to the size of the crowd, access to these areas may be difficult during peak hours. Unobstructed viewing is not guaranteed.

## ASL Interpretation

Lollapalooza provides many ASL interpreted music performances. Selected performances will be posted to the website on July 12<sup>th</sup>. If you would like to request any specific performances to be interpreted, please e-mail [Access@lollapalooza.com](mailto:Access@lollapalooza.com) no later than July 25<sup>th</sup>. Please stop by the Access Booth once on site to make any other requests for interpretation, or to ask questions.

**Other Items of Interest**

The Festival grounds are wheelchair-accessible but please be aware that this is a large venue with great distances between stages. In addition, it is an outdoor music festival situated in a park. Therefore, most travel is over grass. And if it should rain, there will be mud.

Power wheelchairs and three or four-wheeled scooters are welcome for use by people with disabilities. Two-wheeled scooters, golf carts, or other vehicles are not allowed.

Lollapalooza does not provide personal care, golf cart rides, or push service. Please bring attendants if needed.

Pets are not allowed within the Lollapalooza festival grounds. However service animals, which have been trained to provide assistance to an individual with a disability, are welcome. The owner of the animal may be asked to describe the type of service the animal provides.

If you have any questions or concerns in this area, please contact: [access@lollapalooza.com](mailto:access@lollapalooza.com)